



Stay vigilant for ticket fraud ahead of top events and concerts this summer.

Hello everyone,

In Action Fraud's new campaign, we are urging people planning to buy tickets or attend this summer's events and concerts to stay vigilant to criminals.

According to new data, £9.7 million was lost to ticket fraud in 2024 in the UK alone. Action Fraud, the national fraud and cybercrime reporting service, has launched a new ticket fraud awareness campaign, warning people to be alert to fraudsters trying to catch out people planning for popular and sold-out events.



Find out more:
actionfraud.police.uk/ticketfraud

In 2024, £9.7M was lost to ticket fraud.

Follow our top tips to protect yourself against ticket fraud.

- Buy safely
- Payment
- Account security

STOP! THINK FRAUD
National Fraud & Cyber Crime Reporting Centre
www.actionfraud.police.uk

Action Fraud
National Fraud & Cyber Crime Reporting Centre
www.actionfraud.police.uk

SECURE TICKETS FROM OFFICIAL RETAILERS

Follow our top tips to avoid falling victim to ticket fraud.

- Only buy tickets from the venue's box office, official promoter or agent, or a well-known ticketing website.
- Avoid paying for tickets by bank transfer, especially if buying from someone unknown. Credit card or payment services such as PayPal give you a better chance of recovering the money if you become a victim of fraud.

- The password you use for your email account, as well as any other accounts you use to purchase tickets, should be different from all your other passwords. Use three random words to create a strong and memorable password, and [enable 2-step verification \(2SV\)](#).
- Be wary of unsolicited emails, texts or adverts offering unbelievably good deals on tickets.
- Is the vendor a member of STAR? If they are, the company has signed up to their strict governing standards. STAR also offers an approved Alternative Dispute Resolution service to help customers with outstanding complaints. For more information visit star.org.uk/buy_safe.

If you think you've been a victim of fraud, contact your bank immediately and report it to Action Fraud online at actionfraud.police.uk or by calling 0300 123 2040, or call Police Scotland on 101.



Message Sent By
Action Fraud